

Jahlee Arakaki  
1471 6th St.  
Berkeley CA 94710

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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a small business owner and home owner on Berkeley. Ive had AT&T for almost two years and want to switch to Sonic. However, these big companies find ways to undercut smaller companies, and make the marketplace a one-stop shop. We need fair competition. Ive had multiple internet/U-Verse problems this past yeR (3 visits in 2 months; constant interruption of our internet and WiFi service). Today, called AT&T about a problem and ended up with a bigger problem! Now, they wont be here until Wednesday and our internet is intermittent. AT&T does not serve its customers well, never theyre too big a conglomerate and the FCC is well aware of these customer issues. Please keep competition like Sonic alive and well. They need to be in the mix for customers to be better served. Why should we spend over an hour waiting and talking to an AT&T rep then have to wait 4 hours on a day you have to work for service. Its INSANELY NON-COMPETITIVE AND UNFAIR TO CUSTOMERS.

Jahlee Arakaki